Table of Contents

1. Welcome and Congratulations .......................... 4
2. Identifying the Main Components .................... 4-5
3. Unpacking and Assembly Instructions ................. 6-23
4. Pre-Ride Checklist ....................................... 24-25
5. Safety and Riding Instructions .......................... 26-29
6. Assembly and Adjustment .............................. 30-37
7. How to Operate an Electric Bicycle ................... 38-40
8. Inspection, Maintenance, and Dimensions .......... 41-42
9. Instructions for Riding Your Electric Bicycle .......... 43-44

IMPORTANT!

THIS PRODUCT IS NOT INTENDED FOR OFF-ROAD USE.

YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS BICYCLE.

TO DETERMINE IF COVERAGE IS PROVIDED, YOU SHOULD CONTACT YOUR INSURANCE COMPANY.

CALIFORNIA PROPOSITION 65

WARNING:
THIS PRODUCT CONTAINS CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS, OR OTHER REPRODUCTIVE HARM.
1. Welcome and Congratulations

Congratulations on the purchase of your new GenZe e-bike! Before you take your new e-bike for a spin, we encourage you to read and understand the contents of this manual.

2. Identifying the Main Components

Model e101

1. Frame
2. Front Fork
3. Handle Stem
4. Handlebar
5. Tire
6. Rear Hub
7. Hub Motor
8. Headset
9. Rear Derailleur
10. Front Brake
11. Rear Brake
12. Gear Crank

Model e102

13. Chain
14. Seat
15. Seat Post
16. Pedal
17. Free Wheel
18. Brake Lever
19. Shifting Lever
20. Battery
21. Reflector
22. LCD Display

Appearance may vary based on size or model year.
3. E-Bike Assembly Instructions

1. Open the box by cutting the packaging tape.

2. Remove the packaging.

3. Carefully remove the inner box containing the front wheel, pedals, and battery charger.

4. Before you begin to assemble your new e-bike, remove the battery and charger from their boxes and begin charging. You can test your battery by pressing the status button (on the battery).

5. Safely and carefully remove the bike from the box by grabbing the steer tube below the handlebars and the seat tube below the seat stays.

If your new bicycle arrived with the handlebars and seat installed, please proceed with steps 1-11.

If your bicycle does not have these items already installed, please proceed to page 12 for complete assembly instructions.
3. E-Bike Assembly Instructions

6. Install the front tire into the fork so that the wheel axle seats firmly into the slots.

7. Ensure the lever is in the open position, then tighten the nut until it is snug against the fork. Then, close the quick release lever parallel to the ground to secure the wheel to the fork.

8. Prepare the cranks for the installation of the left and right pedals. First, operate the shifter until it reads ‘7’ and rotate the cranks until the chain drops to the smallest rear chainring.

9. Remove the pedals from their box and remove the packaging. Each pedal is labelled “L” for left and “R” for right on the pedal spindle or on a sticker on the pedal itself.
3. E-Bike Assembly Instructions

10. Thread the pedal marked “R” into the crank arm on the right (drive) side of the bicycle by turning the spindle clockwise. Make sure that you are not “cross-threading”, which can strip the threads in the crank arm. If the threads do not turn easily, don’t force them. Back the spindle out and start over. Once the pedal is threaded into the crank, tighten the spindle securely to the crank arm with a 15 mm open-ended wrench.

11. Thread the pedal marked “L” into the crank arm on the left (non-drive) side of the bicycle by turning the spindle counter-clockwise. Make sure that you are not “cross-threading”, which can strip the threads in the crank arm. If the threads do not turn easily, don’t force them. Back the spindle out and start over. Once the pedal is threaded into the crank, tighten the spindle securely to the crank arm with a 15 mm open-ended wrench.
1. Open the box and take care to avoid the staples.

2. Before you begin to assemble your new e-bike, remove the battery and charger from their boxes and begin charging. You can test your battery by pressing the status button (on the battery).

3. Remove the bike from the box. Components such as the seat, handlebars, and wheels are zip-­tied to the frame.

4. Carefully remove these components from the frame by cutting the zip-­ties with a wire cutter. Take care not to scratch the paint or cut any of the cables or wires.

5. Remove the packing material. Keep the display packaging intact to protect it during assembly.

6. Stand the bike upright on its kickstand and rear wheel. Install the seat first by opening the quick release lever. Prior to seatpost insertion, for best results, add a little bit of grease to the seat tube.
7. Make sure the seatpost is installed past the minimum height marker and close quick release lever. Never ride with seat height above minimum insertion marker on seat post. Final height adjustments will be made following final assembly.

8. Install the quick release lever on the front wheel. Remove the outer nut and conical spring and guide the quick release through the hub from the non-brake side. Replace the spring and thread the nut until it is flush with the end of the skewer.

Failure to properly adjust Quick Release may result in wheel loss and serious personal injury. If you have additional questions about how to operate the Quick Release mechanism on your bicycle, please contact your authorized dealer. Please follow instructions carefully.

9. Install the front tire into the fork so that the wheel axle seats firmly into the slots.

10. Ensure the lever is in the open position, then tighten the nut until it is snug against the fork. Then, close the quick release lever parallel to the ground to secure the wheel to the fork.
11. Use a 4 mm Allen wrench to remove the face plate bolts in the front of the stem.

12. Position the handlebar ensuring that the cables are not twisted. Loosely replace the faceplate and bolts.

13. Prepare the cranks for the installation of the left and right pedals. First, operate the shifter until it reads ‘7’ and rotate the cranks until the chain drops to the smallest rear chainring.

14. Remove the pedals from their box and remove the packaging. Each pedal is labelled “L” for left and “R” for right on the pedal spindle or on a sticker on the pedal itself.

NOTE: Ensure that the handlebar is centered in the stem and the gaps between the face plate and stem are equal after the bolts have been tightened.
15. Thread the pedal marked “R” into the crank arm on the right (drive) side of the bicycle by turning the spindle clockwise. Make sure that you are not “cross-threading”, which can strip the threads in the crank arm. If the threads do not turn easily, don’t force them. Back the spindle out and start over. Once the pedal is threaded into the crank, tighten the spindle securely to the crank arm with a 15 mm open-ended wrench.

16. Thread the pedal marked “L” into the crank arm on the left (non-drive) side of the bicycle by turning the spindle counter-clockwise. Make sure that you are not “cross-threading”, which can strip the threads in the crank arm. If the threads do not turn easily, don’t force them. Back the spindle out and start over. Once the pedal is threaded into the crank, tighten the spindle securely to the crank arm with a 15 mm open-ended wrench.

17. Align the handlebars with the front wheel making sure the fork is correctly seated and is free of any excess movement. Loosen the 2 stem bolts on either side of the part. Tighten, but DO NOT over-tighten the top headset screw with a 5mm Allen wrench.

18. Tighten the 2 bolts on either side of the stem and check to make sure that the bars are not loose by straddling the front wheel and forcefully twisting the bars. If there is any movement at all, re-align and re-tighten the bolts.
19. Position the reflectors perpendicular to the ground and secure them into position with a Phillips head screwdriver taking care not to over-tighten the screws.

20. Position the display and handlebar-mounted controller and secure them into position with a 3mm Allen wrench taking care not to over-tighten the screws.

21. Fully tighten the seat post clamp set screw using a 2mm Allen wrench until snug.

22. Prior to installing the battery, make sure that you have your keys. Then, fully insert the lower end of the battery into the battery compartment ensuring that the bottom edge of the battery lines up with bottom edge of the compartment. Press the top of the battery into the compartment until the latch engages the battery and it locks in place.

23. Power up your bicycle! Please refer to page 40 for display information.
3. E-Bike Assembly Instructions

24. Inflate both tires to the recommended pressure indicated on the sidewall of each tire.

25. Congratulations! You have successfully assembled your e-bike. Please refer to this manual or contact a dealer for help with additional mechanical adjustments.
4. Pre-Ride Checklist

1. Check that the front and rear brakes are properly adjusted. Squeeze the front brake lever (left) and the rear brake lever (right) with your e-bike at a standstill and the center stand in the upright position, then apply full pressure to one pedal. The e-bike should not move forward if the brakes are adjusted properly.

2. Check that the handle stem and the seat post are fully tightened.

3. Check the front and rear wheels to ensure that they are secure. Ensure that the hub nuts on the front (15mm) and rear wheel (19mm) are securely fastened.

4. Check tire pressure (found on the tire’s sidewall). Do not overinflate.

5. Ensure the seat quick-release clamp is secured and that the seat and seat post do not have any movement.

6. Check the pedals and the gear crank to ensure that they are secure.

7. Check that side reflectors are in place and free from damage and contamination.

8. Check the frame and the front fork for any deformation.

9. Ensure that the front wheel and the handlebars are set in the correct orientation.

10. Secure any loose fitting pants to your leg with a band or other similar means.

11. For your safety, always wear protective clothing (helmet, biking gloves) each time you ride your e-bike.

GenZe recommends reviewing the local ordinances, safety equipment, licensing, and usage requirements in your area when riding an electric bicycle.

12. This product is not intended for children.

- In this manual, there are three signs used to alert you of the degree of danger associated with riding: Danger, Warning, and Caution.

<table>
<thead>
<tr>
<th>Sign</th>
<th>Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>!Danger</td>
<td>Indicates an imminently hazardous situation which is liable to result in death or serious personal injury.</td>
</tr>
<tr>
<td>!Warning</td>
<td>Indicates a potentially hazardous situation which could result in death or serious personal injury.</td>
</tr>
<tr>
<td>!Caution</td>
<td>Indicates a potentially hazardous situation which may result in minor or moderate personal injury.</td>
</tr>
</tbody>
</table>
5. Riding Instructions

- Read the entirety of this user’s manual carefully before your first ride and fully abide by the warnings and guidelines listed.

- Misuse of your e-bike can result in injury.

- Although your e-bike was produced with strict quality assurance practices, there may be a possibility of damage during transit. If you identify any defect with your bike upon receiving it, please contact us at 1-855-GO-GENZE

- Consult your retailer before riding an e-bike if you are over 230 lbs.

- Do not ride tandem on your e-bike under any circumstances.

- Do not ride while walking a pet or when holding an object.

- Do not ride on rough trails, including mountain trails.

- Do not step on your e-bike to reach something above your head.

- Do not use your e-bike to do “tricks” such as pulling a wheelie, performing jumps, or riding down stairs.

- Do not ride under the influence of alcohol or any other substances.

• Make sure that wires are not entangled
  
  Warning
  
  - Riding with the wires entangled may cause the brake to be applied unexpectedly or not to work properly.

• Make sure that the seat is held securely before every ride
  
  Danger
  
  - Make sure that the minimum insertion mark on the seat post is not visible beyond the bike frame
  - If you are unsure about whether the seat post is secure, loosen it via the quick release and then fasten it again securely.

• Consult your retailer before riding an e-bike if you are over 230 lbs.
5. Riding Instructions

- Do not only use your front brake.
- Applying the brakes abruptly on a wet or icy surface may cause the bike to skid uncontrollably.
- Ensure the kickstand is up before every ride.
- Refrain from cycling in high heels, slippers, sandals, or while barefoot. Always wear closed-toed footwear while riding your GenZe e-bike.
- Always use proper hand signals.
- Do not use your front brake.
- Avoid wearing loose-fitting clothing that might get caught in the e-bike’s chain or in other moving parts.
- Placing an excessive load on your bike may cause you to lose control.

If you are a beginner, make sure you practice in a large open area before riding on public roads.

Do not allow anyone who does not know how to control an e-bike to ride your e-bike.

Make sure that your e-bike is set to pedal-assist “1” and is in first gear before you ride and pedal slowly at first to avoid unexpected acceleration.
6. Assembly and Adjustment

Correct Riding Position

• The correct riding position allows you to safely maneuver the handlebar and apply the brakes when needed.

• You should be able to reach one foot to the ground comfortably when stopped.

• There should be at least a 2-inch gap between yourself and the top tube when you are standing over the e-bike. (this applies to the e101 only)

Seat Assembly and Height Adjustment

1. Insert the seat post into the frame until the maximum height marks are no longer visible. Next, adjust the seat post to the appropriate height by standing next to the seat and adjusting it until it is approximately level with your hip bone. Do not raise the seat higher than the maximum seat height limit as marked on the seat post. Tighten the jam nut as necessary and clamp the lever to securely fasten the seat.

2. Securing the quick-release clamp should only take enough force to leave an imprint on your hand. Do not force the clamp shut. If it feels too tight to close, loosen the jam nut enough to permit the clamp to close with the proper amount of force. If you have questions, check with your retailer or GenZe authorized service center for proper installation instructions as the seat height will vary depending on the rider’s height.

Wheel Installation

• If you received your e-bike without the front wheel installed, install the front wheel using a 15mm wrench and tighten the axle nuts.

• If they are ever removed for maintenance and or repairs, make sure that the front and rear wheel wheels are reinstalled correctly with their axles fully seated as shown in figures 1 and 2 below. Note that the rear wheel requires a 19mm wrench for removal and installation.
6. Assembly and Adjustment

- Fasten the quick release lever on the axle as shown in Figures 3 and 4 below.

![Figure 3](Image)
![Figure 4](Image)

- You should exert considerable force when fastening the quick release. If the lever opens with ease, it may not have been securely fastened.

**Tire Inflation**

- Fill tires to recommended pressure as indicated on the sidewall of the tire.

**Pedal Assembly**

*Make sure that the pedals are mounted on their respective sides, as labeled. Failure to do so will prevent their being removed or reattached.*

- The left and right pedals are fastened by screws rotating in the opposite directions.
- The pedal with “R” marked on one side is the Right Pedal. The pedal with the “L” marked on one side is the Left Pedal.
- Use a 15mm spanner and make sure that the pedal axle and the gear crank arm are perpendicular to each other when attaching the pedals.

**Brakes**

- Riding with improperly adjusted brakes or worn brake pads can result in serious injury or death.
- Adjust the brake lever if the distance between the lever and the handlebar is too great.
- Make sure that the disc is fully coupled to the frame and securely held.
- Insert the disc into the brake body (attach the front wheel) and then fix the brake wire.
- Squeeze the brake lever ten times to see whether the brake pad touches the disc.

**Warning**

- Please use extra caution to keep your fingers away from the rotating disc brake rotor and spokes. This disc brake rotor is sharp and can inflict serious injury to your fingers if caught within the openings of the rotor or spokes.
- If the disc brake is cracked in anyway, contact your GenZe dealer.
- Be careful not to let any grease or oil on the rotor or pads. This may cause the brakes to not work or respond correctly.
- Check the brake rotors and cables for any rust or fraying. If any is found contact your GenZe dealer.
- When removing or installing the tire be sure that the quick release lever does not interfere with the movement of the brake rotor. This could cause a dangerous situation.
Adjusting the Brakes using the Brake Caliper:

To adjust the brake pads inside the caliper use a #5 Allen wrench by inserting it through the wheel (see figure 6). To tighten the calipers and bring the pads closer to the rotor so there is less movement with the brake lever turn the adjusting bolt using the 5mm Allen wrench clockwise one click at a time until the brake is tight at the lever but is not rubbing against the rotor. If you over tighten the caliper, rotate the adjusting bolt using the Allen wrench counter clockwise one click at a time until the wheel spins freely and the rotor is not rubbing against the disc. Please use extra caution to keep your fingers away from the rotating disc brake rotor and spokes. This disc brake rotor is sharp and can inflict serious injury to your fingers if caught within the openings of the rotor or spokes.

• After each adjustment make sure that the wheel spins freely and that the brake lever action is tight and responsive. It is good practice to depress the brake lever 10 times before you complete the job to insure that wheel spins freely and that the pads do not rub against the rotors.
• A combination of these methods is best for fine tuning the action in your brake levers and ensuring proper and safe braking. If you need assistance or are unsure of how to complete these adjustments contact your GenZe certified Service Station as improper adjustment could cause serious injury or death.

Adjusting the Brakes using the brake barrel and lock ring:

This barrel has a knurled outer ring so that it can be adjusted without tools (see figure 5). Loosen the barrel but do not remove it from brake lever. Once loose, unscrew the lock ring until it is adjacent to the barrel. Turn the barrel counter-clockwise by hand and check the new tension and action by squeezing the brake lever. When the brake feels tight and the tension is responsive, properly stopping the wheel, lock the barrel using the lock ring by turning it clockwise until it is securely fastened against the brake lever assembly.
6. Assembly and Adjustment

How to Adjust Gears

- If when selecting the next higher gear the derailleur does not engage the higher gear, turn the black barrel adjuster (See figure A) on the derailleur counter-clockwise one or two turns until the shift is completed. Continue to make small adjustments until the derailleur engages the next higher gear smoothly.
- If the black barrel adjuster cannot be turned any further there is excessive slack in the cable tension, the cable needs to be reset (See figure B)
- If when selecting the next lower gear the derailleur does not engage the lower gear, turn the rearmost adjuster on the derailleur clockwise one or two turns and attempt the shift again. Continue to make small adjustments until the derailleur engages the next lower gear smoothly.
- If excessive drivetrain noise is heard from the derailleur, with the e-bike on its center stand and after shifting to the highest (7th) gear, begin turning the pedal crank moderately while adjusting the screw adjuster on the derailleur marked “H” in small increments in either direction until the noise is eliminated. Now shift to the lowest (1st) gear and complete the same task as before, this time with the screw adjuster on the derailleur marked “L”.

If any drivetrain problems still exist, consult your local retailer or a GenZe technical service center by calling 1-855-GO-GENZE.

If your GenZe e-Bike is not shifting correctly you should contact your local GenZe service or dealer. However, minor adjustments can be made following these simple instructions:

- Shift to the smallest sprocket; gear 7.
- Check for excessive slack in the exposed derailleur cable.
- Inspect the shifter cable for improper tension or kinks.
7. How to Operate Your Electric Bicycle

Definitions of Highlighted Parts

1. **Battery Indicator Switch** – Press to see the indication of battery charge.
2. **Battery Indicators** – The battery charge status is indicated in five levels including the last indicator which will show as red, but only when the battery is low. Recharge the battery when two or fewer indicators are shown.
3. **Handle** – Rotate and hold the key lock to the left and pull the handle to remove the battery.
4. **Recharging Inlet** – Located beneath the on/off switch. Connect the recharging jack here.

How to Remove the Battery

1. Ensure that the e-bike is at a standstill.
2. Rotate the battery lock counter-clockwise to unlock.
3. With the lock rotated, pull the handle to remove the battery.

How to Mount the Battery

1. Fully insert the lower end of the battery into the battery compartment ensuring that the bottom edge of the battery lines up with bottom edge of the compartment.
2. Press the top of the battery into the compartment until the latch engages the battery and it locks in place.

Recharging the Battery

1. With the battery installed or removed from the frame, connect the charger to the battery pack.
2. Connect the charger to an 110v power outlet.
3. You can monitor the charging progress by observing the colored LED lights. When the light is red, the battery is charging. When the light is green, charging is complete.
4. Once charging is complete, disconnect the charger from the outlet and disconnect the charging cable from the battery pack.
   - Do not move the charger and battery while charging is in progress.
   - Use the charger in a well-ventilated place free from moisture. Do not leave anything flammable or explosive near the charger.
   - Ensure that the charger is out of reach of children.
   - Only use the certified charger provided and always follow the instructions to recharge correctly.
   - To extend the battery’s life, recharge it immediately after it has discharged.
7. How to Operate Your Electric Bicycle

- Recharge the battery fully before leaving it for an extended period of time. Make sure that it is recharged at least once every 10 days whether you use it or not. (Note that recharging may not be possible once a battery becomes fully discharged.)
- Protect the battery from rain or moisture, which could cause failure.
- Charge the battery in environments between 15°F and 100°F.

Names and Functions of the Instrument Panel

1. On/Off Switch: Turns the system power on or off and controls the backlight operation. To turn on the system, press the button once. To turn off the system, press and hold the button two seconds until the display turns off. To enable the backlight mode for riding in low-light situations, with the system already turned on, press and quickly release the button. Complete the same action to turn the backlighting mode off.

2. Mode Switch: Used to enter into the setup menu for pedal-assist mode adjustment. To change from “NORMAL” to “POWER” assistance modes, press and hold the button for five seconds. The menu will change to only display the mode selection screen. Using the “+” or “-” buttons, you can select either “NORMAL” or “POWER” assistance modes. Once you’re satisfied with your selection, press the “SET” button to cycle to the trip odometer. Here, you can reset the trip odometer by holding down “-” briefly. Press “SET” once more to cycle back to the main screen display.

8. Inspection, Maintenance & Dimensions

3. Riding Mode Switches: Press to change riding modes between Level 1 (lowest level of assist) and Level 5 (highest level of assist). To cycle from KPH to MPH, or vice-versa, press and hold both the “+” and “-” buttons simultaneously on the pedal assist control module for 5 seconds. To engage the walking mode, press and hold “+”. Releasing the button will immediately cease walking mode. Holding down “-” for approximately three seconds will also reset the trip odometer.

4. Riding Speed Indicator: Indicates the current speed of the e-bike.

5. Distance Covered: Indicates the distance the e-bike has covered.
   - It is recommended that your e-bike be inspected by an authorized GenZe dealer or an experienced independent bicycle dealer or mechanic at least once a year. Find the nearest to you by calling us at 1-855-GO-GENZE.
   - If your e-bike fails to work properly, consult your retailer or authorized dealer.
   - It is important that your e-bike is well maintained in order to prolong its life.
   - Ensure the brake pads are promptly replaced when they become worn out.
   - GenZe recommends the use of genuine replacement parts.

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Component</th>
<th>Lubricant</th>
<th>How to Lubricate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>Shift Lever</td>
<td>Lithium Based Grease</td>
<td>Disassemble</td>
</tr>
<tr>
<td></td>
<td>Freewheel</td>
<td>Oil</td>
<td>2 squirts from Oil Can</td>
</tr>
<tr>
<td></td>
<td>Brake Cables</td>
<td>Lithium Based Grease</td>
<td>Disassemble</td>
</tr>
<tr>
<td></td>
<td>Bottom Bracket/Pedals/Derailleur Cables/Wheel Bearings/Headset/Seat Post</td>
<td>Lithium Based Grease</td>
<td>Disassemble</td>
</tr>
</tbody>
</table>

| Weekly    | Chain            | Chain Lube or Light Oil | Brush On or Squirt |
|           | Derailleur Pulleys | Chain Lube or Light Oil | Brush On or Squirt |
|           | Derailleur       | Oil                    | Oil Can           |
|           | Brake Levers     | Oil                    | 2 Drops from Oil Can |

- Any injury or damage resulting from the failure to fully understand this manual or negligence will not be covered under the warranty.
8. Inspection, Maintenance and Dimensions

Motor:

- Do not attempt to disassemble the electric motor on your own. Consult your local authorized retailer or a GenZe service center to check parts for wear or to lubricate applicable components.

Find your nearest location by calling us at 1-855-GO-GENZE.

- Check that the motor is securely assembled before every ride. If it is loose, contact your local authorized GenZe retailer or a GenZe Service Center.

GenZe recommends that you do not modify your e-bike on your own. Contact us at 1-855-GO-GENZE or consult your dealer prior to any modification. Any damage to your e-bike caused by modifications not approved by or completed by GenZe may void your product warranty.

You are required to follow all traffic laws, regulations, and signals when you ride your e-bike. Please familiarize yourself with your local ordinances.

9. Instructions for Riding Your Electric Bicycle

- Install the battery.
- Turn the e-bike on.
- You can use your bike in pedal-assist mode (modes 1, 2, 3, 4, and 5) or in throttle-mode by setting the mode to “0” and twisting the throttle to apply power. Pedal-assistance will not function when in mode “0”. Exercise caution in mode “0”. Accidentally twisting the throttle will cause the bike to accelerate.
- When the system is powered on, it will always default to pedal-assist mode “1”.
- Starting at Pedal Assist 1 is recommend to avoid an accident and to prevent sudden acceleration.
- Pedal slowly at Pedal Assist 1 to start the motor.
- The motor starts providing assistance when the pedal crank rotates at least 45 degrees and sufficient pedaling force is being applied.
- Using the “+” and “−” buttons, adjust the pedal-assist modes to suit you while riding. The higher the mode number, the greater level of pedal assistance provided.
- “NORMAL” mode will provide pedal assistance up to 13.5 MPH, regardless of the level selected. This mode is recommend ed for most riders as the torque assistance is moderate.
- “POWER” mode will provide pedal assistance up to 20 MPH, regardless of the level selected. This mode is recommend for experienced riders only and is especially helpful when riding into headwinds and up larger hills. However, battery consump tion is higher in this mode.
- Engaging either brake will deactivate the motor. Once both brakes are released, the motor will resume operation if pedaling continues or if the throttle is twisted if in mode “0”.
- Remove the battery if you will not be using the e-bike for an extended period of time.

Riding Using Pedals When the Power Switch on the E-Bike is Off

- This function is the same as riding a regular bicycle.
9. Instructions for Riding
Your Electric Bicycle

Night Time Operation

Do not remove the front or rear reflectors

If you choose to ride under conditions of poor visibility, check and be sure you comply with all local laws about night riding, and take the following strongly recommended additional precautions:

Purchase and install battery powered head and tail lights which meet all governing requirements and provide acceptable visibility.

Wear bright colored, reflective clothing and accessories, such as a reflective vest, reflective apparel, reflective stripes on your helmet, flashing lights accompanying your body and your bicycle.

Using reflective device or light source that moves will help you get the attention of impending drivers, pedestrians and other road traffic.

Make sure your clothing or anything you may be carrying on the bicycle does not block a reflector or light.

Make sure that your bicycle is fitted with correctly positioned and securely mounted reflectors.

While riding at dawn, at dusk or at night:

Ride slowly.
Avoid dark areas and areas of heavy or traffic.
Avoid road hazards.
If possible, ride on familiar routes.

PRODUCT REGISTRATION
(FOR BICYCLE)

A copy of this certificate with the date of purchase indicated must be presented when a request is made for the warranty service. Please retain a copy of the below information for your product warranty records.

You must register this product by filling all the required spaces on this form

Model (Select one): e101  e102
Serial Number (sticker located on the e-bike frame behind battery):

First and Last Name:
Address:
Telephone:
Email:
Store Name:
Date of Sale:

Please send a copy of your proof of purchase receipt and this form by mail to:

Genze - Mahindra
2901 Bayview Drive
Fremont, CA 94538

Customer Support: 1-855-GO-GENZE

Website: www.genze.com